Terms and conditions of storage

Greenacres Campsite accept temporary custody of the caravan/ motor home / vehicle. While Greenacres Campsite caravan storage do their utmost to provide security for caravans stored with them, it is impossible to completely eliminate the risk of theft or damage. We cannot therefore stress too highly the importance of all caravan owners not only taking out appropriate insurance against such risks but also checking carefully with their Insurance Company whether the insurance company has any special requirements. Before storing with us, Customers should inspect the storage area themselves to ensure they are aware of what security is provided. We cannot guarantee that a caravan stored with us might not be damaged or stolen, although we will use our best endeavours to ensure that that does not happen. However, since we are not accepting liability for the loss or damage of a caravan, other than loss or damage caused by our negligence, it is essential that all caravan owners make appropriate insurance arrangements, so they are protected against such loss.

All caravans must be secured as per conditions of the insurance policy in respect to the stored caravan

We would advise that all personal effects and valuables should be removed from the caravan, and the windows and doors to remain locked during the period on site

Wherever possible all gas bottles are to be removed from the caravan, and no other noxious, dangerous, hazardous or explosive goods are permitted on site. In the event the gas bottles cannot be removed they must be disconnected

All caravans to be parked correctly within the allocated plot

All caravans must be insured and kept insured during the period of storage

Customers are required to fit a hitch lock or wheel clamp.

All caravans and the allocated plot area must be kept tidy and no litter is to be left behind

No trading is permitted from the site, and caravans must not be offered or advertised for sale while on site

The caravan must not be inhabited during the storage period

Only the caravan listed on the storage agreement to be stored in the allocated plot

No major repairs will be carried out on site (minor repairs can be undertaken with the proprietor's permission)

The rental fee is payable in advance, Greenacres Campsite caravan storage has the right to alter the rental by giving due notice to the plot holder

Where the caravan owner terminates the contract prior to the agreed period of 12 months, Greenacres Campsite caravan storage will be entitled to charge for reasonable administration costs resulting from the termination, and for the loss of storage fees until the plot is re-let, refunds will not be issued for early termination of the plot.

In the event of the storage fee being overdue Greenacres Campsite caravan storage may retain possession (lien) until the arrears are settled in full or otherwise discharged. Greenacres Campsite caravan storage undertakes to notify possession by recorded delivery. Overdue charges are applied at the rate of £25 per week over the due date.

In the event of a negative response to possession, legal action may be taken to sell the caravan via The Torts Interference with Goods Act 1977. The Outstanding arrears will be deducted from the proceeds of the sale, as will any reasonable costs incurred. The remaining balance will be retained to await collection. Greenacres Campsite Caravan Storage will seek to obtain the best price available based on current market values and notify the owner of the date and place of sale.

Greenacres Campsite caravan Storage excludes all liability caused by Vermin Infestation, a recognised vermin control regime is in place and is monitored regularly. Owners must remove food sources from caravans during storage periods

In the performance of this agreement Greenacres Campsite caravan storage will at all times act with due diligence in providing a fit and proper place for the storage of the goods (caravan)

Periodic checks will be made on the identity of all the caravans stored on site

Greenacres Campsite caravan storage excludes all liability for loss or damage unless such loss or damage is a result of negligence of Greenacres Campsite Caravan Storage or its employees.

Any changes to the details provided by the plot holder in this agreement to be notified to Greenacres Campsite caravan storage without undue delay